

Electrical safety guide

Keeping you and your electrical appliances safe



Easy ways to keep you and your home safe when using electrical appliances

We're working towards all of our homes having an electrical safety check every five years but please take a moment to read this guide to keep you and your home safe. Don't forget letting us carry out an electrical safety check is part of your tenancy agreement so you'll need to give us access or change your appointment if you can't make it.

Plugs, cables and sockets

Keep your plugs, cables and sockets in good working order and never overload them with too many devices. It's also important to keep leads away from water.

Make sure to never use visibly damaged plugs, cables and sockets, and fit plugs tightly into the socket.

Product recall: Hotpoint or Indesit washing machines

500,000 Hotpoint and Indesit washing machines have been identified as potential fire hazards and need to be replaced by their manufacturer.

Visit the manufacturer's website to check your appliance is safe.



Electrical appliances and lights

- Only buy electronic appliances and items from trustworthy companies and follow the manufacturer's guide when using them.
- Always keep electrical appliances away from water. Only use the charges that came with your devices and make sure you turn plugs off when you're not using them
- Don't forget to always use the correct type and wattage of bulb for light fittings.

Electric heaters and electric blankets

- ▶ Don't cover heaters or dry clothes on them
- ▶ If you can secure heaters to walls so they can't fall or be pulled over
- ▶ Keep your heaters away from any flammable materials
- ▶ Don't leave your heaters unattended or fall asleep with them on as they could catch fire
- ▶ Don't switch electric blankets on while folded or crumpled up
- ▶ Don't use a hot water bottle with an electric blanket
- ▶ Check electric blankets for scorch marks or any visual defects

Kitchen safety

Sockets or switches must be at least 30cm from the sink.

Don't store objects on top of microwaves as this can block ventilation.

Bathroom safety

Plug sockets are not allowed unless fitted three metres from a bath or shower.

We're open from 8.30 - 5.30 Monday to Friday.

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