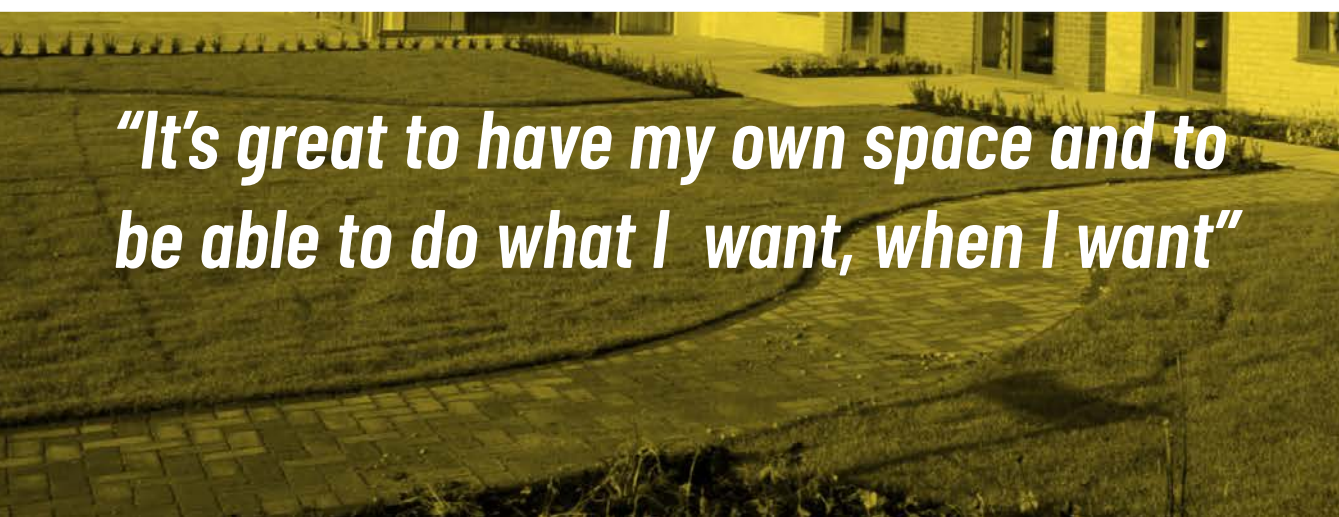




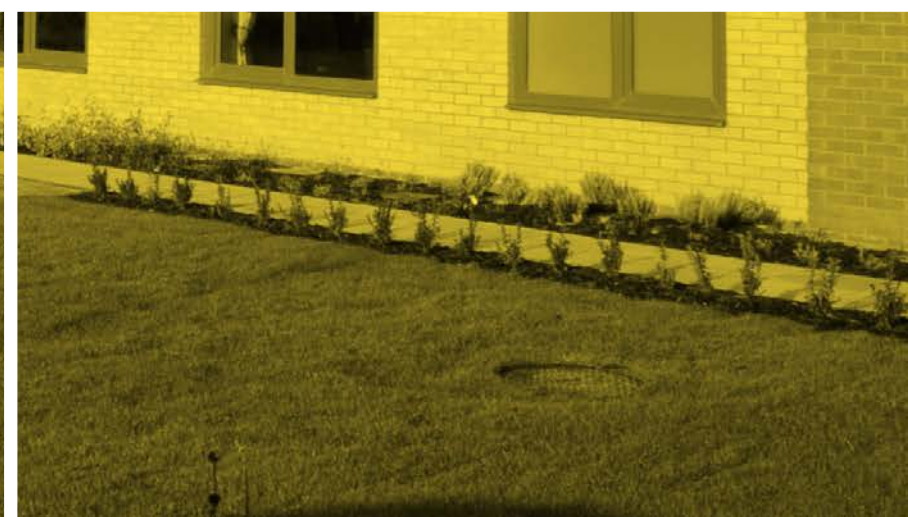
# West End Village & The Pavilion

Exciting independent living  
for people aged 55+





***"It's great to have my own space and to be able to do what I want, when I want"***



# Welcome

At Staffs Housing, we're a community of staff and neighbours waiting to welcome you home and we're Staffs born and bred.

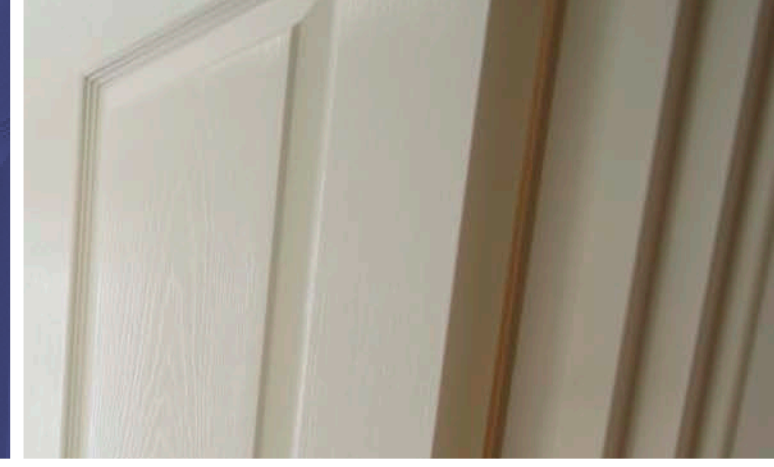
West End Village is a unique 'extra care' community situated in Stoke on Trent. It offers independent living for people aged 55+, along with communal facilities and lots of social activities and places to meet.

At West End Village you can live the life you want to. You can be as private as you like in your own apartment with your own front door, while in the village there's a range of entertainment, learning and socialising opportunities you can take up if you choose to.

West End Village is situated in the town of Stoke, and on a direct bus route to Hanley and Trentham.

Living with Staffs Housing, you'll also get great customer service, dedicated maintenance service and access to extra support, such as money advice. **Because you and your home matter.**

***"The apartments are fantastic, it's a brilliant place and the staff are wonderful"***



# Apartments

**The village has over 100 two bed apartments, all with an en-suite shower room in the master bedroom. You can choose between an Adelphi or Barbican apartment for either rent or shared ownership.**

Each apartment has:

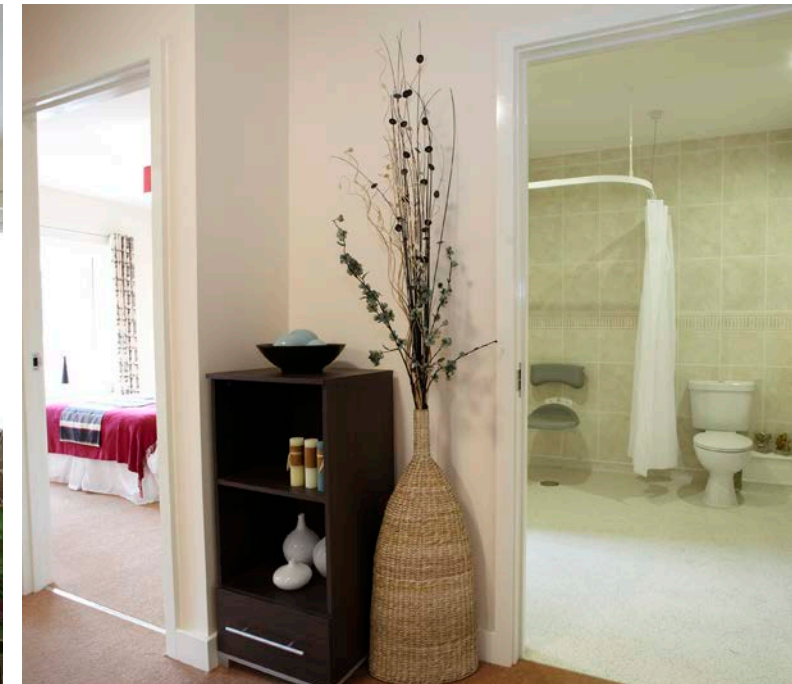
- A door entry system, so you know who's there before you let them into the building.
- Double glazing.
- Gas central heating.
- An emergency 24-hour call system.
- Shower-room en-suite.
- Fitted kitchen with space for fridge/freezer and plumbing for washing machine.
- The ability to receive Sky and Virgin TV.

## Typical dimensions of an Adelphi apartment

Lounge/kitchen Diner	22' x 11' 4"
Bedroom 1	14' 3" x 9' 6"
Bedroom 2	10' 4" x 8' 10"
Shower room	8' 8" x 8' 1"

## Typical dimensions of a Barbican apartment

Lounge/kitchen Diner	25' 4" x 11' 4"
Bedroom 1	14' 3" x 9' 6"
Bedroom 2	10' 4" x 11"
Shower room	8' 8" x 8' 7"



*“There’s something going on every day and I’ve made lots of friends”*



# Communal Facilities

**The communal facilities are open to all residents.**

- Shop
- Restaurant
- Meeting rooms
- Gym and spa suite
- Hairdressing salon
- Licensed bar and coffee lounge
- Community room
- Overnight room for guests
- Peaceful conservatories
- Greenhouse
- Beautiful landscaped gardens

Plus

- Entertainment and events
- Hobbies groups

# Frequently Asked Questions

## **I am working full time. Can I still live at West End Village?**

Yes!

## **How much is the rent?**

Speak to our team about the rent and service charge. We don't include them here because they change each year, and they may vary for different apartments.

## **Will I get Housing Benefit?**

If you are entitled to Housing Benefit, you can still claim for it at West End Village. We can carry out a check to make sure you get all the benefits you are entitled to.

## **Do residents pay for activities?**

Many are free, but some charge a small fee to cover the cost.

## **Is there car parking?**

Car parking is limited. When we offer you an apartment we will tell you if we can offer you a reserved parking space. There will be a small charge for this.

## **Can I bring my pet with me?**

Yes, but by prior agreement.

## **Can I come and look around?**

You're welcome to come along and look around. We're open to the public Monday - Friday between 9am and 4pm. Call our team on 01782 848852 if you want to find out more.

## **What does my rent and other charges cover?**

Your rent and service charge covers staffing, the 24-hour alarm service, furniture and equipment in communal areas.

You also pay a support charge to cover the rest of the staffing costs.

As well as your rent, you pay your own council tax, phone bills and electricity in your apartment.

## **How do I apply for an apartment?**

Available homes are advertised on our website and on Rightmove, as well as on Stoke-on-Trent City Council's housing register.

To register with Stoke-on-Trent City Council, call 01782 233696. They will take your details over the phone and explain the process to you.

## Contact Staffs Housing

Email: [hello@staffshousing.org.uk](mailto:hello@staffshousing.org.uk)

Call: 01782 744533

[www.staffshousing.org.uk](http://www.staffshousing.org.uk)

308 London Road,  
Stoke on Trent, ST4 5AB

We're open from 8.30 - 5.30 Monday  
to Friday



Staffs Housing is part of the Honeycomb Group



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