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ENGLISH

‘የተወሰኑ መረጃዎችን ወደሌሎች ቋንቋዎች እንድትተርጎሙ ማድረግ እንችላለን። ይህንን አስመልክቶ ተጨማሪ ማብራሪያ ከራሱን አባክዎን ይጠይቁን።’

AMHARIC

‘نحن قادرون على الحصول على بعض المعلومات التي ترجمت إلى لغات أخرى. الرجاء طلب مزيد من المعلومات حول هذا.’

ARABIC

‘আমরা কিছু তথ্য অন্য ভাষায় অনুবাদ করতে সক্ষম। এই বিষয়ে অনুগ্রহ করে আরোও তথ্যের জন্য জিজ্ঞাস করুন।’

BENGLI

Nous tenons à votre disposition les renseignements traduits dans différentes langues. Merci de nous contacter pour plus d'information

FRENCH

‘ਅਸੀਂ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਵੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਪ੍ਰਦਾਨ ਕਰ ਸਕਦੇ ਹਾਂ। ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਬਾਰੇ ਹੋਰ ਜਾਣਕਾਰੀ ਲਈ ਪੁੱਛੋ।’

PUNJABI

Możemy przetłumaczyć informacje na inne języki. Prosimy pytać o więcej szczegółów na ten temat

POLISH

Podemos traduzir algumas informações noutras linguas. Solicite mais informação sobre este tema

PORTUGUESE

‘ہم کچھ ایسے معلومات حاصل کرنے کے اہلیت رکھتے ہیں جو دیگر زبانوں میں ترجمہ شدہ ہے۔ اس کے بارے میں مزید معلومات کے لئے براہ کرم پوچھیں۔’

URDU

‘ما می توانیم بعضی اطلاعات را که به زبان های دیگر ترجمه شده اند، فراهم کنیم. لطفاً برای اطلاعات بیشتر در این مورد تقاضا کنید.’

FARSI

Waxa aanu awoodnaa in aanu hayno warbixino ku turjuman luuqadaha kale. Fadlan waydii wixii warbixin dheeraad ah ee ku saabsan arrinta

SOMALI

نیمە دەتوانین هەندێن زانیاری تر وەرگیرینەو هەسەر زمانەکانی تریش. تکایە بۆ دەستەبەرکردنی زانیاری زۆرتر، پەیوەندیمان پێوەبکەن.

KURDISH

Tokoki kobongola kamwa makambo na minoko mosusu. Sala osenga mayebisi mosusu na maye matali likambo oyo

LINGALA

ብኻልኦ ቋንቋታት ዝተተርጎሙ ገለ ሓበሬታ ክህልዎና ክኢልና ኣሎና። ብዛዕባኹ ዚምልከት ተወሳኺ ሓበሬታ ንምርካብ ድማ ብኻብራትኩም ሕተቱና።

TIGRINYA

Tinogona kuti zvimwe zvinyorwa zviiswe mune mimwe mitauro. Ndapota kumbira ruzivo rwakawedzerwa pamusoro peizvi.

SHONA

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Other languages



staffordshire
HOUSING ASSOCIATION

Money advice service



We understand that running a home can be a big expense, and it can be a real challenge making ends meet. That's why we offer all tenants a free service to help you make the most of your money.

Our money adviser can:

- Check whether you are entitled to any benefits, and help you claim them
- Give advice on debt
- Work out a weekly or monthly budget with you
- Help you get a bank account or credit union membership
- Review the energy you are using
- Advise you on low-cost home insurance

Unsure if you are receiving the correct benefits?

Understanding the benefit system and filling in the forms can be daunting. We will help you find out what you are entitled to, and help you fill in the forms.

Money worries or problems with debt?

We offer unbiased, non-judgemental

advice about debts. We can look at your financial situation with you and explain things that are unclear, and we can request that any threatened action on debts is put on hold while we sort it out with you. We can help you work out a manageable plan of action and help you to work out ways of coping with your money.

Budgeting.

We can work out your weekly or monthly income and outgoings and help you put together a realistic budget.

Bank accounts.

We can help you to open a basic bank account or a full current account. You can have your wages or benefits paid into it and have an ATM card so you can get your cash from a machine 24 hours a day.

We can also help you set up direct debits to pay your bills straight from your bank - paying your bills this way often makes them cheaper.

Credit union membership.

We can help you to join Staffordshire Credit Union who offer small loans cheaper than many other providers.

They also have a great range of savings accounts, such as a Christmas club, holiday club and hamper vouchers.

Energy reviews.

We can help you to find the best gas or electricity deal for you, and we check if you should be getting cheaper energy by being on what is known as a 'social tariff'.

Low-cost home insurance.

Our low-cost home contents insurance will protect your belongings if your home suffers from a fire or flood, or if you are a victim of crime.

It can also reimburse you if you have to pay SHA because you have lost the keys to your home.

We can explain the insurance scheme to you and help you fill in the forms if you decide you would like to take out a policy.

For further information or to arrange an appointment call our money advisers on 01782 744533.

How to contact us

Phone.

- To report a repair call 0800 00 99 00
- To report an emergency repair out of office hours call 0800 00 99 00
- To report anti-social behaviour out of office hours call 0845 680 5105
- For all other enquiries, call our main switchboard on 01782 744533

Email.

mailbox@staffshousing.org.uk

Address.

Staffordshire Housing Association
308 London Road
Stoke on Trent, ST4 5AB

Website.

www.staffshousing.org.uk

Office opening hours.

Our office is open from 8.30 am to 5.30 pm from Monday to Friday.