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ENGLISH

‘የተወሰኑ መረጃዎችን ወደሌሎች ቋንቋዎች እንድትተረጎሙ ማድረግ እንችላለን። ይህንን አስመልክቶ ተጨማሪ ማብራሪያ ከራሳችን እባክዎን ይጠይቁን።’

AMHARIC

‘نحن قادرون على الحصول على بعض المعلومات التي ترجمت إلى لغات أخرى. الرجاء طلب مزيد من المعلومات حول هذا.’

ARABIC

‘আমরা কিছু তথ্য অন্য ভাষায় অনুবাদ করতে সক্ষম। এই বিষয়ে অনুগ্রহ করে আরোও তথ্যের জন্য জিজ্ঞাস করুন।’

BENGALI

Nous tenons à votre disposition les renseignements traduits dans différentes langues. Merci de nous contacter pour plus d'information

FRENCH

‘ਅਸੀਂ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਵੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਪ੍ਰਦਾਨ ਕਰ ਸਕਦੇ ਹਾਂ। ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਬਾਰੇ ਹੋਰ ਜਾਣਕਾਰੀ ਲਈ ਪੁੱਛੋ।’

PUNJABI

Możemy przetłumaczyć informacje na inne języki. Prosimy pytać o więcej szczegółów na ten temat

POLISH

Podemos traduzir algumas informações noutras línguas. Solicite mais informação sobre este tema

PORTUGUESE

‘ہم کچھ ایسے معلومات حاصل کرنے کے اہلیت رکھتے ہیں جو دیگر زبانوں میں ترجمہ شدہ ہے۔ اس کے بارے میں مزید معلومات کے لئے براہ کرم پوچھیں۔’

URDU

‘ما می توانیم بعضی اطلاعات را که به زبان های دیگر ترجمه شده اند، فراهم کنیم. لطفاً برای اطلاعات بیشتر در این مورد تقاضا کنید.’

FARSI

Waxa aanu awoodnaa in aanu hayno warbixino ku turjuman luuqadaha kale. Fadlan waydii wixii warbixin dheeraad ah ee ku saabsan arrinta

SOMALI

نیمه‌هفتادین هه‌ندێ زانیاری تر وەرگیرێهه‌سه‌ر زمانه‌کانی تریش. تکایه‌به‌ ده‌سته‌به‌ه‌کردنی زانیاری زۆرتەر، په‌یوه‌ندیمان پێوه‌بکه‌ن.

KURDISH

Tokoki kobongola kamwa makambo na minoko mosusu. Sala osenga mayebisi mosusu na maye matali likambo oyo

LINGALA

ብኻልኦ ቋንቋታት ዝተተርጎሙ ገለ ኣባሪታ ክህልዎና ክእለና ኣሎና። ብዛዕባኪ ዚምልከት ተወሳኺ ኣባሪታ ንምርካብ ድማ ብኻብሪትኩም ክተቱና።

TIGRINYA

Tinogona kuti zvimwe zvinyorwa zviiswe mune mimwe mitauro. Ndapota kumbira ruzivo rwakawedzerwa pamusoro peizvi.

SHONA

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Other languages



staffordshire
HOUSING ASSOCIATION

Getting involved and having your say



Your views are very important to us - they help us improve and develop our services. We want all of our customers to have the opportunity to get involved and make a difference.

Methods to suit you.

You can choose how much or how little involvement you want.

We offer a range of methods, from filling in short surveys in your own home, to attending one-off meetings or accompanying staff on scheme visits.

Whatever your commitments or responsibilities, we aim to have an involvement method to suit you.

Support and assistance.

No one should be excluded from getting involved because of their personal circumstances, and we will do all we can to help. If you come to a meeting we will pay

your travel expenses or provide a taxi, and we can assist you with childcare or carer cover.

Most methods of involvement do not require any detailed knowledge, experience or skills, but if you choose an involvement method which does, we will give you all the training and support you need.

What to do next.

We have a booklet which explains all the different involvement opportunities we offer and how much of your time they will take. There is also an involvement form which you will need to complete to let us know what you are interested in.

If you don't have a copy of the booklet or form, please call our Customer Involvement Coordinator on 01782 744533 or email involve@staffshousing.org.uk.

We look forward to working with you.

How to contact us

Phone.

- To report a repair call 0800 00 99 00
- To report an emergency repair out of office hours call 0800 00 99 00
- To report anti-social behaviour out of office hours call 0845 680 5105
- For all other enquiries, call our main switchboard on 01782 744533

Email.

mailbox@staffshousing.org.uk

Address.

Staffordshire Housing Association
308 London Road
Stoke on Trent
ST4 5AB

Website.

www.staffshousing.org.uk

Office opening hours.

Our office is open from 8.30 am to 5.30 pm from Monday to Friday.