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ENGLISH

‘የተወሰኑ መረጃዎችን ወደሌሎች ቋንቋዎች እንድትተረጎሙ ማድረግ እንችላለን። ይህንን አስመልክቶ ተጨማሪ ማብራሪያ ከራሳችን እባክዎን ይጠይቁን።’

AMHARIC

‘نحن قادرون على الحصول على بعض المعلومات التي ترجمت إلى لغات أخرى. الرجاء طلب مزيد من المعلومات حول هذا.’

ARABIC

‘আমরা কিছু তথ্য অন্য ভাষায় অনুবাদ করতে সক্ষম। এই বিষয়ে অনুগ্রহ করে আরোও তথ্যের জন্য জিজ্ঞাস করুন।’

BENGLALI

Nous tenons à votre disposition les renseignements traduits dans différentes langues. Merci de nous contacter pour plus d'information

FRENCH

‘ਅਸੀਂ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਵੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਪ੍ਰਦਾਨ ਕਰ ਸਕਦੇ ਹਾਂ। ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਬਾਰੇ ਹੋਰ ਜਾਣਕਾਰੀ ਲਈ ਪੁੱਛੋ।’

PUNJABI

Możemy przetłumaczyć informacje na inne języki. Prosimy pytać o więcej szczegółów na ten temat

POLISH

Podemos traduzir algumas informações noutras linguas. Solicite mais informação sobre este tema

PORTUGUESE

‘ہم کچھ ایسے معلومات حاصل کرنے کے اہلیت رکھتے ہیں جو دیگر زبانوں میں ترجمہ شدہ ہے۔ اس کے بارے میں مزید معلومات کے لئے براہ کرم پوچھیں۔’

URDU

‘ما می توانیم بعضی اطلاعات را که به زبان های دیگر ترجمه شده اند، فراهم کنیم. لطفاً برای اطلاعات بیشتر در این مورد تقاضا کنید.’

FARSI

Waxa aanu awoodnaa in aanu hayno warbixino ku turjuman luuqadaha kale. Fadlan waydii wixii warbixin dheeraad ah ee ku saabsan arrinta

SOMALI

نیمه‌ده‌توانین ه‌اندئ زانیاری تر وەرگیرین‌ه‌وسەر زمانه‌کاتی تریش. تکایه‌بۆ ده‌سته‌به‌ه‌کردنی زانیاری زۆرتر، پ‌ه‌یوه‌ندیمان پ‌نوه‌به‌که‌ن.

KURDISH

Tokoki kobongola kamwa makambo na minoko mosusu. Sala osenga mayebisi mosusu na maye matali likambo oyo

LINGALA

ብኻልኦ ቋንቋታት ዝተተርጎሙ ገለ ብሔራታ ክህልዎና ክኢልና ኣሎና። ብዛዕባኹ ዚምልከት ተወሳኺ ብሔራታ ንምርካብ ድማ ብኻብራሪትኩም ኤተቱና።

TIGRINYA

Tinogona kuti zvimwe zvinyorwa zviiswe mune mimwe mitauro. Ndapota kumbira ruzivo rwakawedzerwa pamusoro peizvi.

SHONA

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Other languages



staffordshire
HOUSING ASSOCIATION

Equality and diversity: what it means for you



Staffordshire Housing Association is all about people. We are passionate about diversity and we celebrate the fact that everyone is different. We believe in promoting equal opportunities in everything we do.

What these words mean.

Diversity.

Diversity is about recognising that people are all unique individuals who have different backgrounds such as nationalities, cultures, ethnic heritage, ages, genders, abilities and disabilities, sexuality, marital status, religious beliefs, skills, experiences, ways of working and beliefs.

Celebrating diversity is about valuing everyone's differences.

Equal opportunity.

Everyone should be able to access our services. For some people, however, this can be more difficult than for others.

An example would be someone with mobility difficulties who could not get to our office, or someone whose first language is not English who has difficulty reading our letters or leaflets. These people do not have equality of opportunity, as they cannot access our services as easily as everyone else.

Promoting equal opportunity is about making sure that everyone can access our services with ease.

Sometimes we ask questions about your age, ethnicity, disability or gender. We do this so that we can monitor our performance to make sure that we are providing everyone with a fair and equal service.

A commitment to our customers.

We will never discriminate on grounds of race, ethnicity, religion, colour, age, gender, disability, sexuality, marital status or any other issue. We will challenge all forms of discrimination wherever we find them.

You can be sure that when you apply to us for housing, or when you access our services, you will be treated equally and fairly.

We 'diversity check' our policies, procedures and services. This means we make sure that no one is excluded. When doing this, we will consult with as wide a range of customers as possible.

To find out more.

We have a series of 'equality statements' and an equality and a diversity policy. For copies of any of these, visit our website at www.staffshousing.org.uk or call us on 01782 744533.

To have your say.

If you would like to get involved and make sure that your voice is heard, contact our Customer Involvement Coordinator on 01782 744533 or email involve@staffshousing.org.uk

How to contact us

Phone.

- To report a repair call 0800 00 99 00
- To report an emergency repair out of office hours call 0800 00 99 00
- To report anti-social behaviour out of office hours call 0845 680 5105
- For all other enquiries, call our main switchboard on 01782 744533

Email.

mailbox@staffshousing.org.uk

Address.

Staffordshire Housing Association
308 London Road
Stoke on Trent
ST4 5AB

Website.

www.staffshousing.org.uk

Office opening hours.

Our office is open from 8.30 am to 5.30 pm from Monday to Friday.