

We are able to have some information translated into other languages. Please ask for more information about this

ENGLISH

‘የተወሰኑ መረጃዎችን ወደሌሎች ቋንቋዎች እንድትተረጎሙ ማድረግ እንችላለን። ይህንን እስመልክቶ ተጨማሪ ማብራሪያ ከፈለጉ እባክዎን ይጠይቁን።’

AMHARIC

‘نحن قادرون على الحصول على بعض المعلومات التي ترجمت إلى لغات أخرى. الرجاء طلب مزيد من المعلومات حول هذا.’

ARABIC

‘আমরা কিছু তথ্য অন্য ভাষায় অনুবাদ করতে সক্ষম। এই বিষয়ে অনুগ্রহ করে আরোও তথ্যর জন্য জিজ্ঞাস করুন।’

BENGALI

Nous tenons à votre disposition les renseignements traduits dans différentes langues. Merci de nous contacter pour plus d'information

FRENCH

‘ਅਸੀਂ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਵੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਪ੍ਰਦਾਨ ਕਰ ਸਕਦੇ ਹਾਂ। ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਬਾਰੇ ਹੋਰ ਜਾਣਕਾਰੀ ਲਈ ਪੁੱਛੋ।’

PUNJABI

Možemy przetłumaczyć informacje na inne języki. Prosimy pytać o więcej szczegółów na ten temat

POLISH

Podemos traduzir algumas informações noutras línguas. Solicite mais informação sobre este tema

PORTUGUESE

‘ہم کچھ ایسے معلومات حاصل کرنے کے اہلیت رکھتے ہیں جو دیگر زبانوں میں ترجمہ شدہ ہے۔ اس کے بارے میں مزید معلومات کے لئے براہ کرم پوچھیں۔’

URDU

‘ما می توانیم بعضی اطلاعات را که به زبان های دیگر ترجمه شده اند، فراهم کنیم. لطفا برای اطلاعات بیشتر در این مورد تقاضا کنید.’

FARSI

Waxa aanu awoodnaa in aanu hayno warbixino ku turjuman luuqadaha kale. Fadlan waydii wixii warbixin dheeraad ah ee ku saabsan arrinta

SOMALI

نیمه‌دهتوانین هه‌ندێ زانیاری تر وه‌رگێزینیه‌وه‌سه‌ر زمانه‌گانی تریش. تکایه‌یه‌و ده‌سته‌یه‌یه‌رکردنی زانیاریی زۆتر، په‌یه‌ه‌ندیمان پێوه‌یه‌که‌ن.

KURDISH

Tokoki kobongola kamwa makambo na minoko mosusu. Sala osenga mayebisi mosusu na maye matali likambo oyo

LINGALA

ብኻልእ ቋንቋታት ዝተተርጎሙ ገለ ሓበሬታ ክህልዎና ክኢልና ኣሎና። ብዛዕባኪ ዚምልከት ተወሳኺ ሓበሬታ ንምርካብ ድማ ብክብረትኩም ሕተቱና።

TIGRINYA

Tinogona kuti zvimwe zvinyorwa zviiswe mune mimwe mitauro. Ndapota kumbira ruzivo rwakawedzera pamusoro peizvi.

SHONA

This document is also available in:



Large print



Audio CD



Braille



Other languages



staffordshire HOUSING ASSOCIATION

Aids and adaptations



Aids and adaptations are alterations to your home which make it easier for you to get around.

If you or anyone living with you becomes disabled and needs aids or adaptations, we will do all we can to help you.

Aids and adaptations range from small works like having hand rails or lever taps fitted, to fitting wheelchair ramps to make access easier, to large structural works like installing level access showers.

How to apply.

The first step is to talk to your housing officer. They will have a chat with you about what you feel you need, and they will look at the suitability of your home and the option of transferring if that would be easier for you.

What happens next depends on the nature of the aids or adaptations you need.

Minor aids and adaptations.

If the aids or adaptations you need are minor - such as grab and hand rails or deafness aids - our maintenance team will arrange for a contractor to do the job.

Major aids and adaptations.

If the works are structural - such as major changes to kitchens or bathrooms - the process does take longer.

First, we will arrange for an occupational therapist to visit you and carry out an assessment on your needs and your home.

We then look at possible sources of funding for the works.

If the works are eligible for a grant, we will help you apply and we will arrange the works when the grant is approved.

If the works are not eligible for a grant, we will fund the works ourselves from our aids and adaptations budget and put

your request onto our aids and adaptations register.

You may have to wait a while before major works can be done, but we will keep you informed every step of the way.

How to contact us

Phone.

- To report a repair call 0800 00 99 00
- To report an emergency repair out of office hours call 0800 00 99 00
- To report anti-social behaviour out of office hours call 0845 680 5105
- For all other enquiries, call our main switchboard on 01782 744533

Email.

mailbox@staffshousing.org.uk

Address.

Staffordshire Housing Association
308 London Road
Stoke on Trent
ST4 5AB

Website.

www.staffshousing.org.uk

Office opening hours.

Our office is open from 8.30 am to 5.30 pm from Monday to Friday.