



Ways to pay your rent

You can choose from several different methods of paying your rent:

Direct Debit

This is a regular payment from your bank account direct to us. Once arranged, we will collect your rent and automatically adjust your payments if your rent changes. You can choose to have your Direct Debit collected on the 8th or 20th of each month.

Swipe Card

Pay by swipe card at the post office or one of the many shops where you see a Paypoint (PP) or Payzone sign. Call us and we will send you a swipe card if you do not have one.

Housing Benefit

The local authority can send payments of benefit straight to us at your request.

Cheque or Postal Order

Make payable to Staffordshire Housing Association Ltd. Remember to put your address on the back of your cheque - otherwise we won't know what tenancy the payment is for.

Cash

Pay this at our office and we will give you a receipt.

Online by Debit Card

You can now pay your rent online at www.allpayments.net. You will need to register with allpayments.net and set up an account. Registration and account set up takes a few minutes, but you only need to do it once. After that, all you will need to pay your rent online are:

- Your swipe card or your tenancy reference number (this can be found on your rent statement)
- Your debit card

Over the Phone by Debit Card

Telephone 0844 557 8321 at any time to pay by debit card. You will need a swipe card to do this as it will contain your unique reference number. Call us and we will send you a swipe card if you do not have one.

PLEASE NOTE! We do not advise you to pay your rent by credit card (Visa, Mastercard etc.) Using your credit card could result in you having more debt. If you are considering paying off arrears with a credit card, contact us first on 01782 744533. We can help with advice on how to make an agreement to pay your arrears by manageable instalments via direct debit.

**Staffordshire Housing Association, 2-4 Woodhouse Street, Stoke on Trent, ST4
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